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DEFINITIONS:

Analyst(s) or User	means an individual formally nominated by the Licensee to use the Software on its behalf, including staff and authorised consultants.
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Client Data	means data uploaded or entered by the Client or its authorised users into the Software, including infrastructure records, models, results, and analyses.
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Legacy Client	Where the Licensee has been designated by Lonrix as a Legacy Client, your access rights are governed by the Licensee's License Agreement with Lonrix.
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Module or Software or JunoAMS	means any functional component or product within the Juno Asset Management System suite (including, without limitation, JunoViewer, JunoModel, JunoPlan, JunoBridge, JunoJob, JunoIntelligence and Juno Cassandra) that Lonrix may make available from time to time.
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1. GRANT OF LICENCE.

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- ii Where the Licensee has been designated by Lonrix as a Legacy Client, your access rights are governed by the Licensee's License Agreement with Lonrix.
- iii If you are not a Legacy Client, your license extends only to those Modules for which you have subscribed and paid applicable fees.
- iv Regardless of whether you are a Legacy Client, any Module introduced after 01 April 2023, including Juno Cassandra, requires a separate subscription and acceptance of any Module-specific terms.

2. DESCRIPTION OF OTHER RIGHTS AND LIMITATIONS

1.2 Consent to Use of Data.

By agreeing to these terms of use and using the Software, you consent to Lonrix collecting and processing Usage Data. Usage Data may be used to verify compliance with license terms, facilitate improvements to the Software, detect anomalies, and conduct audits. Lonrix may contact Clients to confirm that nominated analysts are duly authorised. Lonrix will not access Client Data except

- i with the Client's consent;
- ii as required to provide support services, or;
- iii where required by law.

1.3 Account and Password Management

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A Licensee may nominate authorised individuals ("Analysts"), including staff of the Licensee or staff of third-party consultants, to use the Software on its behalf. Analysts must be expressly nominated by the

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Considering the nature of the Software and that users have the ability to upload data to the Software, depending on the Modules they have activated, Lonrix will make every reasonable effort to ensure that the Software is clear of viruses, malware, or other harmful components. However, Lonrix cannot guarantee the complete absence of such threats, and users are encouraged to implement their own security measures and exercise caution when using the Software.

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Notwithstanding the foregoing, Lonrix will take commercially reasonable measures to maintain the security, availability, and confidentiality of user data within the Software as described in the agreement.

10. EXCLUSION OF INCIDENTAL, CONSEQUENTIAL AND CERTAIN OTHER DAMAGES.

To the maximum extent permitted by applicable law, Lonrix or its suppliers shall not be held liable for any damages arising out of or in any way related to the use of or inability to use the Software. This includes, but is not limited to, special, incidental, punitive, indirect, or consequential damages. Such damages may involve loss of profits or confidential, business interruption, personal injury, loss of privacy, failure to meet any duty or service including good faith or reasonable care, negligence, or any other pecuniary loss. This applies to the provision or failure to provide support, information, software, and related content through the Software or otherwise under or in connection with any provision of this End User License Agreement (EULA). It is applicable even in the event of fault, tort (including negligence), misrepresentation, strict liability, breach of contract, or breach of warranty by Lonrix or any supplier, and regardless of whether Lonrix or any supplier has been advised of the possibility of such damages. Any claim shall be subject to the provisions of the License Agreement entered between Lonrix and the Client – where the Client will be the entity named under the License Agreement with Lonrix, and the Administrator employed by the Client will have the right to grant access to users under the License Agreement.

11. LIMITATION OF LIABILITY AND REMEDIES.

Notwithstanding any damages that you might incur for any reason whatsoever (including, without limitation, all damages referenced herein and all direct or general damages in contract or anything else), the entire liability of Lonrix and any of its suppliers under any provision of this EULA and your exclusive remedy hereunder (except for any remedy of repair or replacement elected by Lonrix) shall be limited to the actual damages you incur in reasonable reliance on the Software, subject to any broader limitations of liability contained in the Licensee's License Agreement with Lonrix. The foregoing limitations, exclusions and disclaimers (including Sections 10 and 11) shall apply to the maximum extent permitted by applicable law, even if any remedy fails its essential purpose, subject to the provisions of the License Agreement entered between Lonrix and the Client – where the Client will be the entity named under the License Agreement with Lonrix, and the Administrator employed by the Client will have the right to grant access to users under the License Agreement.

12. ACCURACY

The Software creates modules and performs calculations on the basis of data and video recording uploaded by you. While Lonrix endeavours to provide accurate calculations and decision-making tools, you are responsible for decisions you make as an end user. The Licensee remains responsible for verifying results and making final decisions in accordance with its License Agreement with Lonrix. Lonrix does not make any representation or warranty that the information produced by your use of the Software is reliable, accurate or complete. Further, Lonrix does not accept responsibility for decisions made by end users based on the outputs of the Software. The Licensee is responsible for verifying results and making final decisions based on its License Agreement. Where the information produced by your use of the Software contains opinions or judgements of third parties, Lonrix does not purport to endorse the contents of that opinion or advice nor the accuracy or reliability of that opinion or advice.

13. APPLICABLE LAW.

If you acquired this Software in New Zealand, this EULA is governed by the laws of New Zealand. If you acquired this Software in any other country, then local law shall apply.

14. ENTIRE AGREEMENT; SEVERABILITY.

This EULA (including any addendum or amendment to this EULA which is included with the Software) is the entire agreement between you – as end user - and Lonrix relating to the Software and the support services (if any) for accessing the Software and it supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the Software or any other subject matter covered by this EULA.

Nothing in this EULA shall diminish or restrict the rights of a Legacy Client with respect to Modules they historically accessed.

If any provision of this EULA is held to be void, invalid, unenforceable or illegal, the other provisions shall continue in full force and effect.

Nothing in this EULA is intended to exclude, restrict, or modify any rights or remedies you may have under applicable consumer protection laws which cannot lawfully be excluded, restricted, or modified. This includes, without limitation, rights under the Australian Consumer Law, the New Zealand Consumer Guarantees Act 1993, the Malaysian Consumer Protection Act 1999, and any equivalent consumer protection legislation in other jurisdictions.

Where you acquire the Software or services as a consumer under applicable law, certain statutory guarantees and remedies will apply, and the provisions of this EULA are subject to those rights. Where permitted by law and where you are not acquiring the Software or services as a consumer, you agree that such statutory guarantees and remedies do not apply.

The Software is designed and offered as a general-purpose software, not for any user's particular purpose. You accept that no Software is error free and you are strongly advised to back-up your files regularly.

15. GOOGLE, BING, AWS, Azure and ArcGIS API USE.

- i The Software includes features that make use of Google, AWS, Azure and ArcGIS Application Programming Interfaces (APIs). By agreeing to these terms of service, the user also agrees to the terms of use of these third-party service providers, including their Indemnity clauses and limitation of liability.
- ii Responsibility for Breaches. You agree that you are solely responsible for (and that Lonrix has no responsibility to you or to any third party for) any breach by you of your obligations under the Terms and for the consequences (including any loss or damage which Lonrix, Google or Microsoft or AWS, Azure or ESRI may suffer) of any such breach.

16. AUTHORITY TO ACCEPT THE TERMS.

You represent that you have full authority to accept these Terms. If you are accepting on behalf of your employer or another entity, you represent that you have full legal authority to bind your employer or such entity to these Terms. If you don't have the legal authority to bind, please ensure that an authorized person from your entity consents to and accepts these Terms.

17. INDEMNITY.

You agree to use the Software in compliance with this EULA. Any indemnity obligations to Lonrix in relation to use of the Software rest solely with the Licensee under its License Agreement, including components supplied by Google or Bing Maps or any other third-party provider, if applicable.

18. TERMINATION OR SUSPENSION.

Lonrix may suspend or terminate your access if you materially breach this EULA, if the Licensee fails to maintain an active subscription with Lonrix for relevant modules, or if the Software is misused.

Where access is at risk due to expiry or non-renewal of a subscription, Lonrix will generally provide the Licensee with a reasonable opportunity to remedy the situation before suspending access to the Software.

Upon termination, you must cease all use of the Software and destroy copies that may have been installed on your own infrastructure.

19. PRIORITY

This EULA governs your rights and responsibilities as an end user of the Software. The License Agreement between Lonrix and the Licensee governs all commercial terms, including subscriptions, fees, and entitlements.

MODULE ANNEX 1 – JUNOVIEWER

1. License and Access

- a. Users are granted access to JunoViewer under the License Agreement between Lonrix and the Licensee.
- b. As the base module for analytics and reporting, this module is compulsory for all JunoAMS implementations.
- c. The system is provided under the Software-as-a-Service model

2. Data Handling

- a. Lonrix will host data on the Lonrix Infrastructure.
- b. Lonrix may collect Usage Data including logins and page access.
- c. Lonrix reserves the right to audit license usage

MODULE ANNEX 2 – JUNOMODEL

1. License and Access

- a. Users are granted access to JunoModel under the License Agreement between Lonrix and the Licensee.
- b. The system is provided under the Software-as-a-Service model

2. Data Handling

- a. Lonrix will host data on the Lonrix Infrastructure.
- b. Lonrix may collect Usage Data including logins and page access.
- c. Lonrix reserves the right to audit license usage

MODULE ANNEX 3 – JUNOPLAN

1. License and Access

- a. Users are granted access to JunoPlan under the License Agreement between Lonrix and the Licensee.
- b. The system is provided under the Software-as-a-Service model

2. Data Handling

- a. Lonrix will host data on the Lonrix Infrastructure.
- b. Lonrix may collect Usage Data including logins and page access.
- c. Lonrix reserves the right to audit license usage

MODULE ANNEX 4 – JUNOJOB

1. License and Access

- a. Users are granted access to JunoJunoJob under the License Agreement between Lonrix and the Licensee.
- b. The system is provided under the Software-as-a-Service model
- c. Workflows, reports and forms is configured based on client specifications.

2. Data Handling

- a. Lonrix will host data on the Lonrix Infrastructure.
- b. Lonrix may collect Usage Data including logins and page access.
- c. Lonrix reserves the right to audit license usage

MODULE ANNEX 5 – JUNOBRIDGE

1. License and Access

- a. Users are granted access to JunoBridge under the License Agreement between Lonrix and the Licensee.
- b. The system is provided under the Software-as-a-Service model
- c. Workflows, reports and forms is configured based on client specifications.

2. Data Handling

- a. Lonrix will host data on the Lonrix Infrastructure.
- b. Lonrix may collect Usage Data including logins and page access.
- c. Lonrix reserves the right to audit license usage

MODULE ANNEX 6 – JUNOINTELLIGENCE

3. License and Access

- a. Users are granted access to JunoIntelligence under the License Agreement between Lonrix and the Licensee.
- b. The system is provided under the Software-as-a-Service model

4. Data Handling and Residency

- a. Lonrix will host and process such video data in accordance with License Agreement.
- b. User are responsible for ensuring that their collection and provision of video data comply with applicable privacy and data protection laws in their jurisdiction, as well as with the specifications for video recording provided by Lonrix.

5. Processing Scope

- a. JunoIntelligence analyses video and related data to detect pavement defects, road furniture assets, lane markings, and features as it may have Artificial Intelligence models for from time-to-time.
- b. While every effort is made to ensure the quality of data outputs, and Quality Assurance is performed in line with the License Agreement for JunoIntelligence between Lonrix and the Licensee, Lonrix provides results “as is” and does not guarantee that all defects or assets will be detected. Clients remain responsible for verifying and acting on analysis results.

6. Security and Confidentiality

- a. Lonrix will take reasonable measures to protect video data against unauthorised access, alteration, or loss.
- b. Lonrix may use anonymised or aggregated JunoIntelligence Usage Data (e.g., system performance metrics, error rates) for system improvement.

7. Third-Party Equipment and Services

- a. Where dashcams or storage solutions are provided by third parties, Lonrix disclaims liability for their performance.
- b. The User remains responsible for installation, maintenance, and lawful use of such equipment unless otherwise agreed.

MODULE ANNEX 7 – JUNO CASSANDRA

1. Licensee and Analysts

- a. Users are granted access to Juno Cassandra under the License Agreement between Lonrix and the Licensee.
- b. Licensees may nominate Analysts.
- c. Each Analyst (User) will be issued a machine-specific license tied to a unique machine identifier. Licenses may not be shared or transferred.
- d. As user of Juno Cassandra, you confirm that you are:
 - i. Formally nominated to access the Juno Cassandra subscription of the Licensee;
 - ii. You will not use the License of the Licensee for work benefiting other, non-licensed clients;
 - iii. You will promptly notify Lonrix when you are added or removed from a Licensee account with access to Juno Cassandra.

2. Scope and Element Limits

- a. Each License is limited by the maximum number of “Elements” allowed for that Client.
- b. The definition of Elements depends on the network type:
 - i. Road networks: road segments
 - ii. Water networks: pipe elements
 - iii. Bridge networks: structural components (e.g., trusses, piers)
- c. Analysts (Users) must ensure their input data does not exceed the Client’s licensed element limit.

3. Data Collection and Auditing

- a. Lonrix may collect Usage Data including logins, machine identifiers, license selections, and element counts.
- b. Lonrix may use anomaly detection to identify irregular license use.
- c. Lonrix reserves the right to audit license usage, including contacting the Client to confirm Analyst authorisation.
- d. Lonrix will not access or analyse Client Data (input models or results) except with Client consent, for support, or as legally required.

4. Free Use Version

- a. Lonrix **may** provide a limited “free use” version of Cassandra. This version is restricted in features and project capacity and is for evaluation only.
- b. The free use version is provided solely for evaluation purposes and may be time-limited at the discretion of Lonrix.
- c. Commercial use of the free version is prohibited unless otherwise agreed in writing.
- d. The free version is also subject to the provisions of this EULA.